
Subject: Re: knotwood reference

From: Sue Thomas (suenoel9@bigpond.com)

To: fairdinkum0481@yahoo.com.au;

Date: Saturday, 24 November 2012 11:08 AM

Dear Craig,

Sue, Andrew and I would like to congratulate you and your organisation for the very professional and workmanlike way in which you quoted and manufactured the knotwood product for our balustrading at 40 Sixth St Birdwoodton.

I included Andrew,our son, in the comments because he helped me with the installation.

To be honest,we were amazed at the accuracy of your measurements and the clear but discreet manner in which all 38 panels were marked when supplied to us.

This marking and accuracy enabled us to complete the total installation in approximately 3 hours. Being novices at this type of project and with every panel being a different length and having odd angles and slopes

we quite honestly expected the installation to be a long and frustrating task.

We commend you on your professional performance and would have no hesitation in recommending your Company to any one.

Regards

Noel & Sue Thomas
P.O. Box 883
Merbein Vic 3505
22/11/12